

## HOUSING WORKING GROUP UPDATE – 14 MARCH 2023

### Executive Summary

The Housing Working Group met for the final meeting of the Municipal Year on 14 March 2023.

All Members had been invited to attend for the first item of ordinary business, the Housing Improvement Plan and Councillor Aziz welcomed several additional Members to the meeting.

Officers provided a presentation on the status of Housing Services, including the housing stock, the various teams, a history of how the service had been run over the past decade, and the continued mobilisation of contracts that were introduced when the service was brought back in-house. Officers then provided Members with plans of how the service was being reviewed and improvements made across the whole of Housing Services. Members appreciated the detail of the presentation and plans and were pleased that steps were already being taken to make improvements.

The Group was pleased that many of the issues that had occurred at the beginning of the mobilisation of new contracts had been addressed and that residents had reported notable good service experienced.

Members discussed how Officers and the Council as a whole approached supporting residents with rent arrears and were pleased that a comprehensive but supportive and pastoral approach was being taken.

Officers updated Members on the provision of affordable housing in the Borough.

### Recommendations

The Committee is requested to:

#### **RESOLVE That**

the report be noted.

The Committee has the authority to determine the recommendation(s) set out above.

<b>Background Papers:</b>	None.
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