

Joint Waste Solutions Complaints recorded for the Period 1 January to 31 December 2023

Subject of Complaint	Numbers
Assisted Collections	51
Bulky Collections	36
Crew Behaviour	104
Customer Service	172
Damage to Property	38
Deliveries / Removals	199
Invoicing / Payments	76
Missed Collections	845
Waste Spillage	14
TOTAL	1535